

# HealthTracker Patient Portal

**Having instant access to your current medical record** lets you access your medical information online, anytime, at no extra charge. You can see your own health care information and communicate electronically with your physician. The Optum Patient Portal helps you:

- Request prescription renewals
- View past and upcoming appointments and request new appointments
- Enjoy convenient and timely two-way communication between you and your doctor



**Optum Patient Portal** unites patients and providers with a secure, online, health care tracking web portal with medical information that is always up to date.

[www.healthtracker.com](http://www.healthtracker.com)

**Patient's Guide to  
Registering for  
the Patient Portal**



# HealthTracker Patient Portal Guide

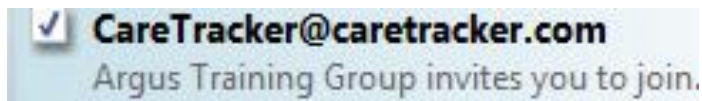
Manage your health information online

Welcome! Your provider's office has pre-registered you for the HealthTracker Patient Portal. Use this guide to successfully complete your registration and access your medical health record.

<https://www.healthtracker.com>

## 1. EMAIL NOTIFICATION

An invitation email will be sent to your email "Inbox." If you do not see the email in your Inbox, check "Junk E-mail."



## 2. REGISTRATION PAGE

Open the registration notification and click "[Continue Registration](#)."

## 3. SIGN IN INFORMATION

Fill in all the fields.

### Complete Registration

Please fill in all the fields and select Register to complete registration.  
All fields are required on this page.

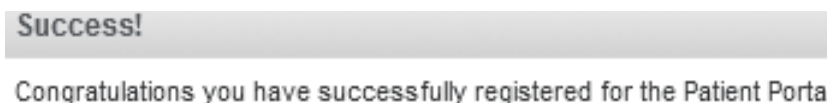
#### Sign In Information

Username	<input type="text"/>
Password	<input type="password"/>
	<small>Minimum length of 8 characters and includes 1 number &amp; 1 capital letter (ex: Password1)</small>
Re-type Password	<input type="password"/>
Security Question 1	Select One <input type="button" value="v"/>
Answer	<input type="text"/>
Security Question 2	<input type="button" value="v"/>
Answer	<input type="text"/>
Account Verification 1: Please enter Date of Birth	<input type="text"/>
	<small>Date of Birth will be in the following format: mm/dd/yyyy</small>
Account Verification 2: Please enter Registration ID	<input type="text"/>
	<small>The registration ID can be found on your Patient Portal invite you received via email.</small>

- ✓ **Username:** Must have at least 8 characters (ex:William2)
- ✓ **Password:** Must contain between 8 and 15 characters that include 1 number & 1 capital letter (ex: Password1)
- ✓ **Security Question 1:** Select one question from the drop down
  - **Answer:** Provide a short answer for Security Question 1
- ✓ **Security Question 2:** Select one question from the drop down
  - **Answer:** Provide a short answer for Security Question 2
- ✓ **Account Verification 1:** Enter Date of Birth
- ✓ **Account Verification 2:** Date of Birth and Registration Code
  - **Answer:** Enter the code your doctor's office provided

## 3. CONFIRMATION

When registration has been successfully completed, this pop up will display.



Registration problems? Please contact your doctor's office for further assistance.